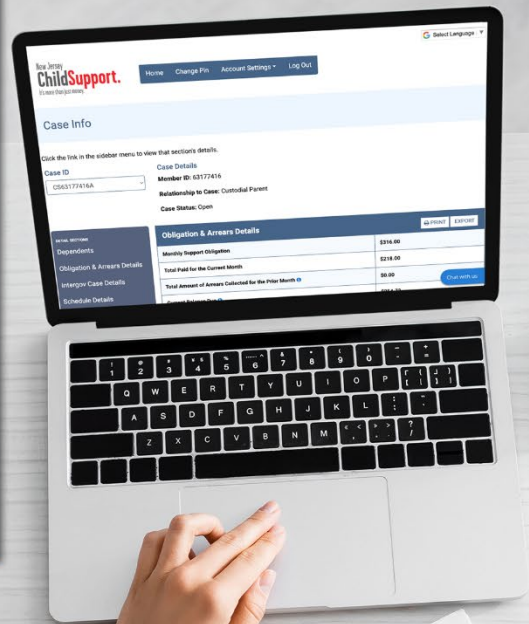


New Jersey ChildSupport.

It's more than just money.

Case Information Payments Guide

2023



Paying Child Support

Payment Settings Menu

The Payments Menu includes the following options:

- **Make a Payment**
- **Manage Saved Cards**
- **Manage Recurring Payments**
- **View TouchPay Payments**



Home

Change Pin

Account Settings ▾

Payment Settings ▾

Log Out

Make a Payment

Manage Saved Cards

Manage Recurring Payments

View TouchPay Payments

Case Info

Make a Payment

Select **Make a Payment** to view the list of payable cases.

Note that if you already have a recurring monthly payment set up, you will see a clock icon (🕒) next to the case number.

Select the case(s) you would like to pay to highlight the corresponding checkbox.

To change the payment amount, select the default payment amount field under **Amount Due** and enter the amount you want to pay.

Click **NEXT: CREDIT CARD**.



Home Change Pin Account Settings ▾ Payment Settings ▾ Log Out

Pay Child Support

Select Cases

Select the cases you would like to pay for and enter the amount you would like to pay.

Select	Case	Amount Due
<input type="checkbox"/>	CS <i>MSO ⓘ: \$0.0</i> <i>Arrears ⓘ: \$710.00</i>	\$ 710.00
Total child support payment		\$0.00
Transaction Fee <i>Fee per transaction is 2.95%</i>		\$0.00
Total Amount Due		\$0.00

NEXT: CREDIT CARD

Note: Under federal law, there are limitations to the amount and number of financial transactions that can be processed. If you reach the payment limits and are unable to pay through the app, you will see a message giving you the option to be redirected to the payment processor's site.

Payment Information

If you have a credit card saved that you want to use to make your payment, select the card and tap **CONTINUE**.

To add a new card, select **Add New Credit Card** and select **NEXT: PERSONAL INFORMATION**.



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Pay Child Support

Payment Information

Select your preferred method of payment or add a card.

Add New Credit Card

BACK

NEXT: PERSONAL INFORMATION

Payment Information

Enter the name on the card, credit card number, expiration month, expiration year, CVV (the three-digit number on the back of the card) and credit card billing address. If you want to save the card or set up recurring payments, select SAVE CARD FOR FUTURE USE.

Click **NEXT: PERSONAL INFORMATION**



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Pay Child Support

Add New Payment Information

Please enter your credit card information below.

Name *	<input type="text"/>
Type *	<input type="text" value="Select Card Type"/> ▾
Number *	<input type="text"/>
Cvv2 *	<input type="text"/>
Expiration Date *	<input type="text" value="MM"/> <input type="text" value="YY"/>
Street *	<input type="text"/>
Street 2	<input type="text"/>
City *	<input type="text"/>
State *	<input type="text" value="Select one below"/> ▾
Zip Code *	<input type="text"/>

Save credit card for future use.

[BACK](#)

[NEXT: PERSONAL INFORMATION](#)

Additional Information

The payment processor needs to collect some additional information about the cardholder for security purposes.

Enter the cardholder's first name, last name, phone number, email and date of birth.

Click **NEXT: CONFIRM PAYMENT**.

[Home](#)[Change Pin](#)[Account Settings ▾](#)[Payment Settings ▾](#)[Log Out](#)

Pay Child Support

Personal Information

Please provide the information we need to charge your account

First Name *

Last Name *

Phone Number *

Email *

Date Of Birth *

[BACK](#)[NEXT: CONFIRM PAYMENT](#)

Confirm Payment Information

Review your payment one last time before clicking **COMPLETE PAYMENT**.

To change your payment, tap the **back arrow**.



Home Change Pin Account Settings ▾ Payment Settings ▾ Log Out

Pay Child Support

Confirm Payment Information

Please confirm that all of the information below is correct.

Credit Card MC 10/24

	Amount
CS	\$710.00
Total Child Support Payment	\$710.00
Transaction Fee <small>Fee per transaction is 2.95%</small>	\$20.95
Total Amount Due	\$730.95

BACK

COMPLETE PAYMENT

Payment Confirmation

You will see a confirmation message that your payment is complete – or be alerted if it could not be completed for any reason.

Note that each payment per case will show as an individual charge on your credit card. For example, if you made payments on three separate cases, your credit card will reflect three separate charges.

Schedule Recurring Payments

You can only schedule monthly recurring payments at the end of the payment process, once your payment is complete.

Set Up Recurring Payments

To set up a recurring payment, select **YES, MAKE RECURRING PAYMENT**.

Select **NOT RIGHT NOW** to return to the Payments Menu.

Choose the month and day to start your recurring payment and click **SUBMIT**.



- Home
- Change Pin
- Account Settings ▾
- Payment Settings ▾
- Log Out

Pay Child Support

Payment Submitted

Thank you for completing your payment.

Case Number	
CS	
Case ID	CS42861808A
Status	Approved

This payment may take up to 3 business days to process and will appear on your credit card statement as TPH*. For questions related to this credit card payment please contact TouchPay Customer Service at 866-204-1603.

Would you like to make this a recurring payment?

NOT RIGHT NOW

YES, MAKE RECURRING PAYMENT

Pay Child Support

Recurring Payments

Select all **Case** **MSO Amount** ⓘ

 CS42861808A \$10.00

Please select at least one case for recurring payment.

Select the starting month and day when you would like to start recurring payments.

Select month ▾

Select day ▾

CANCEL

SUBMIT

Manage Saved Card

Select **Manage Saved Cards** from the Payments Menu to update a card's billing address or expiration date.

Edit Card Information

Tap **Edit** to update your credit card information.



Home Change Pin Account Settings ▾ Payment Settings ▾ Log Out

Saved Credit Card

MC **1128**

Jane Doe

Expires 3/26

EDIT

This card is used for recurring payments. [Click here](#) to view

Manage Recurring Payments

Select **Manage Recurring Payments** from the Payments Menu to manage scheduled payments.

Tap **Cancel Recurring Payment** to cancel a recurring payment.



Home Change Pin Account Settings ▾ Payment Settings ▾ Log Out

Scheduled Payments

List of Payments

Payments set up to be made every month.

Case Number	
CS	
Amount	\$420.00
Credit Card Number	1128
First Scheduled	10/04/2022
Next Payment	08/04/2023
CANCEL RECURRING PAYMENT	

View TouchPay Payments

Select **View TouchPay Payments** from the Payments Menu to see your TouchPay payment history.



[Home](#) [Change Pin](#) [Account Settings ▾](#) [Payment Settings ▾](#) [Log Out](#)

Pay Child Support

Past Payment Information

Case ID	Date	Total Paid	Settlement Amount
CS	9/27/2022 2:56 PM	\$432.39	\$420.00
CS	4/26/2022 12:24 PM	\$434.45	\$422.00
CS	4/26/2022 12:24 PM	\$434.45	\$422.00