

Your New Jersey Debit MasterCard® Card



Customer Service

- Check your balance.
- Change your PIN.
- Review transaction history.
- Register a complaint about a card issue.
- Ask questions about card use.
- Report lost or stolen cards.

www.EPPICard.com

View your account balance and transaction history

Call  **1-866-461-4094**
24 hours a day—7 days a week

For Customer Service from outside the U.S. call:
801-352-3278 Collect

This toll free number is for your convenience in asking questions about your account balance and merchant transactions posted to your account. For questions regarding your deposits you should continue to contact your Agency or local county office.

You are allowed 4 free calls to Customer Service automated response service each month to check your balance or to hear your transaction history. After the fourth call, each call is \$0.25.

New Jersey

Inv. 572924

Getting Started with Your New Jersey Debit Card®

Your New Jersey Debit Card is more convenient than cash or checks and can be used at merchant and bank locations worldwide.

PIN Selection

- Before using your card, select your Personal Identification Number (PIN).
- Follow the instructions provided on the card carrier to select your PIN.

How to Make Purchases or Get Cash Back

- Present your card when paying for an item.
- The cashier will ask for your signature or PIN.
- If you swipe your card, follow the prompts on the screen.
- The purchase price will be deducted from your account
- There are no charges for point-of-sale transactions using your signature.
- There is a \$.20 fee for using your PIN, and you can request cash-back with this purchase.
- Enter the cash amount on the keypad or tell the cashier the amount of cash you need

How to Get Cash

- At an ATM that displays MasterCard, Maestro or Cirrus.
- Cash-back with a purchase at a merchant that accepts Maestro.
- From a Teller at a bank location that displays the MasterCard brand mark

ATMs—use a Wachovia ATM for your free monthly cash withdrawals.

- Press either the checking or savings button on the ATM.
- Select Cash Withdrawal, enter the amount of cash needed and press Enter. Don't forget your receipt.

Purchases or Cash Back Using Your PIN

- A charge of \$.20 will be charged to your account for all point-of-sale (POS) transactions where you use your PIN.
- You can request cash-back with this purchase.
- Enter the cash amount on the keypad or tell the cashier the amount of cash you need.

Cash From a Teller at a Bank

- Hand your card to the teller in a bank displaying the MasterCard brand mark.
- Tell them how much cash you wish to receive.
- There is one free cash withdrawal at a bank teller or Wachovia ATM each month for each deposit you receive.

International Transactions—When traveling outside the USA, use your card for convenience. Your account will be charged \$3.00 for each International Transaction performed (outside the USA).

Cost to You for Certain ATM Transactions—

- You are allowed one (1) free cash withdrawal for each deposit to your account per calendar month either at a Wachovia ATM or any bank teller window displaying the MasterCard® brand mark. Unused free withdrawals expire on the last day of the month following the deposit. For example, an unused free withdrawal for any deposit made in March will expire on April 30. Otherwise, the following fees apply for other transactions exceeding the number of monthly deposits:

ATMs other than Wachovia \$1.25 each time

- After the initial free cash withdrawal at a Wachovia ATM or any bank teller window, your account will be charged.

ATM Fees \$1.25 each time

Bank Teller Withdrawals \$2.00 each time

- You are allowed two (2) free balance inquiries at ATMs each month, then your account is charged.

Balance Inquiry Fee \$.40 each time

ATM Denial for Insufficient Funds \$.40 each time

ATM Surcharges—You will not be surcharged at Wachovia Bank or PNC Bank ATMs, except in certain locations. Always read the screen message for surcharging fees before you press enter. You have an option to cancel the transaction and go to another ATM. **NO surcharging at PNC Bank and Wachovia Bank ATMs.**



PNC Bank, Member FDIC, is a registered trademark of the PNC Financial Services Group, Inc.



WACHOVIA

Wachovia Bank, N.A., Member FDIC. Wachovia is a registered trademark of Wachovia Corporation.

**Convenient and safe access
to your money**

The New Jersey Debit Card is accepted everywhere that accepts Debit MasterCard, Maestro or Cirrus. If you don't see the brand mark, ask the cashier if they accept a MasterCard.

You can use your card at:

- Grocery Stores
- Clothing Stores
- Office & School Supply Stores
- Restaurants
- Discount Stores
- Department Stores
- Gas Stations (must go inside)
- Drug Stores and Pharmacies
- Doctors' Offices
- Banks and ATMs



The New Jersey Debit Card is issued by Comerica Bank. ACS is an authorized representative of Comerica Bank.

Visit our Web site at:

www.EPPICard.com